

This AI-generated document is intended to accompany the video "<u>Ordering Custom Products</u>" as a written reference. While it provides details of the techniques and processes demonstrated in the video, it is not a comprehensive training guide. You may find printing this document helpful for quick reference.

For a more detailed understanding of this topic, please consult the ProSelect Online Help Guide.

# Ordering Custom Products

**Introduction:** This video tutorial focuses on how to order custom products using your software. A custom product allows you to specify a product that isn't included in your standard price list by combining different elements such as size, presentation options, and extras.

#### Steps:

#### 1. Select an Image:

- Navigate to the "Working with Images" section.
- Select the image you wish to use for your custom product.

#### 2. Selecting Presentation Options:

- Initially, choose the type of product, for example, "Acrylic Print."
- If the "Acrylic Print" option does not appear, press and hold the ALT (Windows) or OPTION (Mac) key while clicking the "Presentation Option." This will display all available options.
- Select "Acrylic Print" from the expanded menu.

#### 3. Ordering the Product:

- Click on the "Order Product" tool.
- If no predefined print products for "Acrylic Prints" appear, choose "Custom Product."
- In the "Size" list, select "16 by 20."
- Enter your desired price for the product in the price field.
- Click the "Add" button to order the print at the specified price.

## 4. Working with Products:

- Press the 'P' key to move to the "Working with Products" section.
- With the 16 by 20 acrylic print selected, click the "duplicate" button to create a new product.

## 5. Changing Presentation and Adding Extras:

- · Change the presentation option to "smooth matte."
- Add a traditional mat and select a frame as desired.
- Again, click on the "order" tool. Despite the print having an assigned price, select "Custom Product" for customization.
- Type in the price for the mat.
- At the bottom of the dialog, utilize the drop-down list to add an extra, like "UV Glass" priced at \$65.

## 6. Finalizing the Order:

- All elements will be itemized on the "Order Invoice Report."
- If you prefer a single item price, check the "Combine all prices into total" box.
- Click the "add" button to finalize your order.

## 7. Important Note:

• Prices for custom products are for one-time use. Reordering will revert to the original assigned price.

# 8. Exceptions:

• The option to order a custom product is not available for "Wall Groupings."

This guide is designed to be used alongside the video to provide a clear, easy-to-follow path through the ordering process of custom products.

Additional Resources: For more detailed information on the ordering process in ProSelect, consult the "Ordering Custom Products" section in the ProSelect online manual, accessible via the "Help" menu by selecting "Open Online Help Guide."

This document is designed to be a practical companion to the video tutorial, guiding you through each step to successfully order custom products in ProSelect.

